



mazikcare

MazikGlobal, in partnership with Microsoft, continues to develop innovative solutions that support the strategic goals of organizations in healthcare.

We work with technology, operational, and leadership executives to deploy interoperable, data-centric solutions that deliver agility, resilience, and impactful transformation across the entire healthcare continuum. MazikCare was purpose-built for the healthcare industry and allows organizations to achieve operational excellence via Microsoft Azure, Dynamics 365, and Microsoft 365 services.

We are your trusted technology partner for real-time health solutions that create a digital bridge for patients, providers, and payers. See how MazikCare can empower your leaders and teams with the tools needed to **improve patient-consumer experiences, increase patient and worker satisfaction and loyalty, and boost insights and efficiencies.**

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Healthcare & Life Sciences Award



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Embrace patient-centered, collaborative care with MazikCare

MazikGlobal MazikCare is a robust suite of real-time health solutions that create a digital bridge for patients, providers, and payers. MazikCare is purpose-built for healthcare and is used by organizations to improve operational performance, streamline and unify patient records, optimize the supply chain, enhance clinician and patient satisfaction, improve revenue cycles, and deliver exceptional real-time insights.

MAZIKCARE REAL-TIME HEALTH SOLUTIONS








mazikcare CARE PATH

-  PATIENT ACCESS
-  HOME CARE
-  CHRONIC CARE
-  TRANSITION CARE
-  COMMUNITY CARE
-  WORKER COMPENSATION
-  VACCINE MANAGEMENT








mazikcare CARE PROVIDER LINK

-  PROVIDER 360
-  REFERRAL MANAGEMENT
-  PRESCRIPTION MANAGEMENT
-  UTILIZATION MANAGEMENT
-  CONTRACTS

mazikcare PAYER MATRIX

-  PAYER MANAGEMENT
-  PAYER CONTRACTS
-  CLAIM MANAGEMENT
-  DENIAL MANAGEMENT
-  UTILIZATION MANAGEMENT
-  MEMBERS MANAGEMENT
-  BENEFITS MANAGEMENT

mazikcare CARE SUPPLY

-  MATERIALS MANAGEMENT
-  PAR MANAGEMENT
-  ePROCUREMENT
-  GPO CONTRACTS
-  MEDICATION DISPENSING
-  TRACK & TRACE
-  SUPPLY CHAIN OPTIMIZATION

mazikcare DATA FUSION

-  FHIR / HL7 INTEGRATION
-  ACTIVATION MEASURE
-  MEDICATION ADHERENCE
-  LACE PREDICTION
-  DENIAL MANAGEMENT
-  MEDIC/EMR DATA CONNECTOR

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Accelerate Digital Transformation for Real-Time, Connected Care with MazikCare and Microsoft's Cloud for Healthcare

The healthcare industry is evolving more rapidly than ever before. New connected care systems are accelerating the rate of digital transformation, creating an urgent need for health systems to adapt to new models of healthcare delivery. To achieve the highest quality outcomes, today's healthcare organizations must be able to facilitate seamless connections between patients, care teams, operations, and data insights departments.

To ensure agility and scalability in the face of accelerated technological innovation, modern healthcare organizations need a technology partner attuned to their specific needs. Microsoft Cloud for Healthcare and MazikGlobal MazikCare supports healthcare's digital transformation by building upon the Microsoft Cloud with features specialized for the healthcare industry, including compliance, privacy, security, and interoperability standards.

With MazikGlobal MazikCare and the Microsoft Cloud for Healthcare, your organization can empower patients with digital health tools that enable direct connections with their care teams. Harness the power of your organization's data and minimize administrative burdens by simplifying complex workflows, unlocking efficiencies, and leveraging AI to generate smart automations. The modular capabilities of Microsoft's Cloud ensure a fully customizable solution set to provide endless agility and scalability for your organization's unique needs - both today and far into the future.

Powered by Microsoft

Healthcare-First Solutions that Enhance Care Delivery

Built on the Microsoft Cloud for Healthcare platform, MazikGlobal MazikCare is a robust set of healthcare-ready business solutions that enhance end-to-end operations across the entire care continuum. With MazikCare, healthcare providers can focus on what they do best: delivering unparalleled patient care.

As a Microsoft Partner of the Year, MazikGlobal MazikCare offers healthcare-first solutions that leverage trusted Microsoft technologies, including Microsoft Azure, Microsoft 365, Microsoft Dynamics 365, Microsoft Cloud for Healthcare, and Microsoft Power Platform.

The robust platform delivers agile, infinitely scalable solutions for future-leaning organizations and immediate benefits for stakeholders across the industry: from patients to care teams, administrative executives, supply chain leaders, operational teams, to cybersecurity leaders, and beyond.

Harness the Power of Digital Transformation with MazikGlobal MazikCare and the Microsoft Cloud for Healthcare.

- ✓ Enhance patient engagement & satisfaction
- ✓ Improve patient & physician experiences
- ✓ Empower health team collaboration
- ✓ Harness structured and unstructured data for truly intelligent care
- ✓ Improve clinical and operational insights
- ✓ Protect sensitive healthcare information
- ✓ Reduce costs & improve the bottom line
- ✓ Optimize processes to eliminate waste
- ✓ Boost clinician productivity
- ✓ Accelerate strategic organizational digital transformation
- ✓ Streamline revenue cycles and collections
- ✓ Enable quality-based outcome arrangements
- ✓ Bolster cybersecurity standards and regulatory compliance

 Microsoft Dynamics 365

 Microsoft Azure

 Microsoft Power Platform

 Microsoft 365

Unlock the Benefits of MazikCare and Microsoft



IMPROVE FINANCIAL PERFORMANCE

Reveal cost savings and revenue opportunities across the organization for direct impacts to your top and bottom lines.



UNLOCK EFFICIENCIES

Save staff time, alleviate workforce shortage challenges, help reduce burnout, and better connect physicians, patients, and system leaders.



HARNESS YOUR DATA

Generate broad usage and population health insights that inspire proactive planning, help design preventative measures, and reduce waste for cost savings.



LEVERAGE AI

Future-proof supply chain management, generate predictive population health measures, and unlock other strategic efficiencies.



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EXPLORE THE MAZIKCARE CLOUD PLATFORM

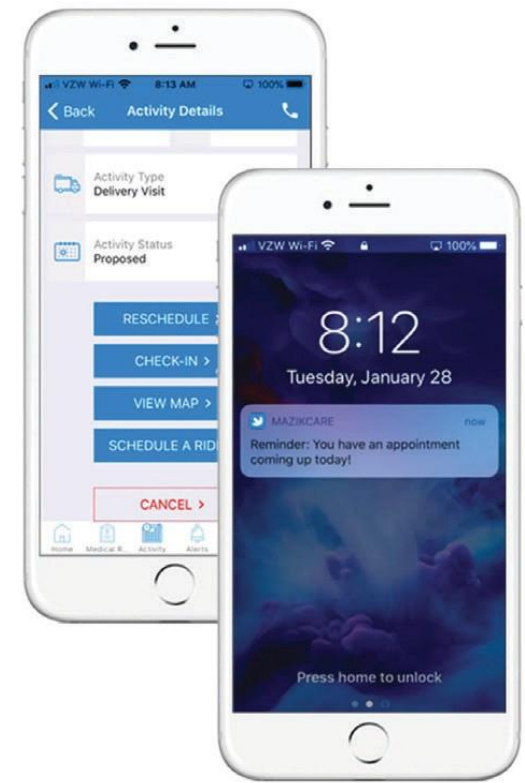
To ensure long-term sustainability and growth, healthcare organizations today must be forward-thinking, agile, and fully connected. From boosting patient engagement and satisfaction to supporting seamless care team collaboration and powering efficient business operations, stakeholders need reliable healthcare-first solutions that enhance end-to-end business operations across the care continuum.

We built the MazikCare Cloud Platform to empower healthcare teams with the modern technology needed to streamline and automate core processes and build a digital bridge between patients, providers, and payers. Developed by industry experts, MazikCare solutions are trusted by providers, laboratories, pharmacies, payers, and care management organizations to create unprecedented efficiencies, save valuable resources, unify data and records, and exceed patient expectations and value-based care quality benchmarks.

Empower patients to take charge of their health

The patient journey is winding and unpredictable. With myriad variables involved in every encounter, healthcare organizations need a comprehensive solution to connect patients and providers at every stage of the journey.

MazikCare Care Path is purpose-built to unite stakeholders and facilitate a seamless transfer and exchange of crucial information. Care Path empowers patients and providers to collaborate on comprehensive care plans, access health services, and promote better health outcomes.



Patient Access & Engagement Portal

Empower patients to take an active role in their health with a robust and accessible patient portal that facilitates communication with care teams, enables digital appointment scheduling across devices, promotes self-check-in for streamlined processes, and provides test results, medical record histories, and more.



Home Healthcare

Extend care excellence and coverage outside the hospital or clinic walls with MazikCare Care Path's Home Healthcare solution. Facilitate remote care team connections, secure patient data transfer, and virtual connections to promote patient engagement, long-term loyalty, and optimal outcomes.



Chronic Care

Ensure the well-being of your patient populations with chronic conditions. MazikCare CarePath's Chronic Care solution facilitates a remote data connection that seamlessly connects with EMR/EHR. With Care Path, your teams can regularly monitor vitals, recommend adjustments to daily routines, and intervene when medically necessary to reduce unnecessary, high-cost emergency care.



Transition Care

Facilitate the transfer of historical patient information, detailed care notes and medication regimens, and sensitive information to ease care pathways that are traditionally more complex.



Virtual Care

Offer care for your patients wherever they are with a secure platform that provides quality telemedicine and remote patient monitoring solutions. Equip your patients with options for access and foster better relationships with care teams.



Worker Compensation

Automate off-cycle pay-outs that reward and retain nursing, part-time, and full-time care team.



Vaccine Management

Promptly schedule and automate reminders for vaccination appointments and report the status of vaccinations for government agencies. Monitor, track, and report adverse reactions, and improve vaccine materials management from tracking and tracing every vial to temperature monitoring and more.



MazikCare Care Path is purpose-built to unite stakeholders and facilitate a seamless transfer and exchange of crucial information.

Care Path also empowers patients and providers to collaborate on comprehensive care plans, access health services, and promote better health outcomes.

Made for:



Hospitals and Providers



Home Healthcare Organizations



Pharmacies



Medical Groups



Rehabilitation Facilities

MAZIKCARE CARE PATH IS TRUSTED BY LEADING ORGANIZATIONS IN HEALTHCARE



Patient Benefits

- Improves provider relationships and direct access to communication
- An accessible patient portal is easy to use and navigate for one source of information
- Regular reminders and touch points improve adherence to care plans
- Automated alerts ensure appointments and doses are not missed
- Reduces need for emergency care
- Increased satisfaction and engagement

Provider Benefits

- Improves care coordination between patients and providers
- Automates workflows to reduce administrative bloat & save time
- Increases productivity by decreasing routine administrative tasks
- Reduces call center volumes Improves provider efficiency
- Increase prescription fulfillment, adherence, and refills.
- Boosts patient engagement, satisfaction, and long-term loyalty

MazikCare Real-Time Health Solutions

MazikGlobal MazikCare is a set of health care-ready business solutions that enhance end-to-end business operations across the care continuum so healthcare teams can spend more time on what they do best: treating patients.

Built on Microsoft Dynamics 365 and the Microsoft Cloud for Healthcare, MazikCare delivers a digital bridge between patients, providers, and payers to streamline and unify patient records, optimize supply chain, enhance physician and patient satisfaction, improve revenue cycles, and deliver exceptional care.

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Optimize materials management for precision, value-based care

Supply chain leaders experience constant fluctuations in usage, demand, and waste that make manual predictions difficult, if not impossible. Healthcare organizations need an agile, healthcare-first solution built specifically to address the needs of materials management, central supply, nursing, procurement staff, and healthcare providers.

MazikCare Care Supply offers real-time insights into your materials management so your teams can coordinate materials and optimize supply purchase and replenishment processes.

“

We implemented Microsoft Dynamics 365 Supply Chain and MazikCare Care Supply to improve our procurement and inventory systems.

The solutions have helped support our mission by freeing up precious time for the clinical staff to focus on patient care.”

Tim Snowball
Procurement Director, El Rio Health

MazikCare Care Supply



Materials Management and Supply Chain Optimization

Centralize supply chain management (SCM) by leveraging real-time insights to balance essential supplies without driving up waste and costs:

- AI-enhanced demand forecasting allows organizations to proactively manage procurement and anticipate fluctuations and changes in demand.
- Ensure all facilities and departments each have the optimal level of supplies.
- Eliminate waste and unnecessary spending by:
 - Tracking status, history, and location of items
 - Offers real-time consumption, usage, and visibility into items' status
 - Set temperature controls for material longevity



PAR Management

Ensure your organization has the right type and amount of materials available at precisely the right moment. MazikCare Care Supply enables data-driven inventory management, waste reduction, and visibility into real-time inventory levels.

- Automates counting and re-ordering of all materials, including medical supplies and devices, food, purchased services, pharmaceuticals, and capital equipment.
- Intelligently sets parameters for success by establishing minimum and maximum levels of supply in inventory at any given moment.
- Automatically replenishes inventory to maintain PAR.

With MazikCare Care Supply, organizations in healthcare have the power to be proactive and achieve newfound visibility into stores, reduce inventory costs and waste, and significantly lessen the risk of stock item expiration.



eProcurement

Create an Amazon-like marketplace experience for providers, clinical staff, and administrators. MazikCare Care Supply offers complete visibility into your supply chain for a simple, seamless, and streamlined experience:

- Centralize all vendor info into a single shopping portal
- Automate labor-intensive manual tasks
- Manage specific inventory across multiple PAR locations
- Simplify ordering processes
- Improve procurement workflows
- Increase visibility of purchasing behavior - complete and transparent order history
- Connect with ERP for real-time data sharing
- Make ordering easier and ensure approvals and policies are in compliance



GPO Contracts

Empower your organization to manage spending better, increase purchasing power, and provide instant access to an array of suppliers and bulk contracting terms. With MazikCare Care Supply, healthcare organizations can build their existing GPO contracts into an intelligently optimized workflow for greater insight and inventory management. Terms are built-in and expertly managed from within a dashboard that facilitates large orders at scale, intelligently optimized deliveries, special orders, and favorable pricing constructs.



Medication Dispensing

MazikCare Care Supply enables healthcare organizations to scale prescription preparation and packaging processes. Tailor-built guidelines are incorporated into the system to ensure compliance with state and federal laws. With MazikCare Care Supply, you can quickly deliver prescriptions where they are needed for streamlined patient care, reduced waste, and better inventory management.

Discover the benefits of improving your PAR management, eProcurement and material management process with MazikGlobal MazikCare Care Supply, a complete healthcare cloud platform powered by Microsoft Dynamics 365.

Procurement Team Benefits

- Create a seamless organization-wide purchase ordering system
- Boost visibility for vendor and inventory management
- Improve provider efficiency and save patients' time
- Achieve cost savings due to reduced waste
- Facilitate optimal prescription and services fulfillment with automated reordering

Care Team Benefits

- Complete seamless product and prescription orders
- Reduce supply shortages and predict future needs
- Boost patient engagement and adherence to care plans
- Improve communication between patients and care providers
- Provide consistent care and reduce need for emergency services

MazikGlobal's MazikCare Care Supply offers intuitive features that ease employee burdens and boost operational efficiencies. Care Supply is trusted by organizations in healthcare to intelligently monitor inventories to save costs, optimize processes, and ensure patients and physicians have the right supplies needed for extraordinary care.

Made for:

-  Hospitals and Clinics
-  Home Healthcare Organizations
-  Pharmacies
-  Medical Groups
-  Labs
-  Rehabilitation Facilities

CUSTOMERS



MazikCare Real-Time Health Solutions

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MazikCare Data Fusion provides data interoperability for Microsoft Dynamics 365 with existing solutions, allowing healthcare providers to synchronize relevant clinical and financial data between systems. MazikCare Data Fusion unifies disparate data sources into a single source of truth, intelligently powers business decisions, and boosts staff satisfaction.

Enable frictionless patient care and service through a unified data platform.

Disparate data and outdated systems make it impossible to identify the real-time insights needed to achieve operational and delivery excellence.

Built on the Microsoft Cloud for Healthcare, MazikCare Data Fusion offers the data integration, intelligent workflows, and AI-driven insights that healthcare organizations need to deliver the best possible experience for patients and providers, and to strategically analyze operations to reduce costs.

When data is housed in multiple systems, providers are often left scrambling to collaborate, access meaningful tools, and efficiently serve patients. This lack of tech integration led a [Forbes article](#) to label data silos as “healthcare’s silent shame.”

- Electronic health records (EHRs)
- Electronic medical records (EMRs)
- Enterprise resource planning (ERPs)
- Customer relationship management (CRM)
- Supply & inventory management
- Medication
- Claims management
- Telecommunications and telemedicine programs
- Data analytics software
- Patient Portals
- Laboratory information systems (LIS)
- Health information exchange (HIE)
- Hospital information system (HIS)



FHIR/HL7 Integration

MazikCare Data Fusion is compliant with and based on the Fast Healthcare Interoperability Resources (FHIR) Specification, a standard for exchanging healthcare information electronically. The Data Fusion interoperability accelerator helps healthcare organizations benefit from the power of Dynamics 365 by making clinical and financial data actionable in no time, significantly reducing EMR integration efforts, and lowering the cost of interoperability management.



Medication Adherence

Leverage data and AI insights to help predict the risk of non-compliance. Data Fusion empowers users with actionable cues to proactively engage with at-risk patients, trigger reminders, and schedule check-ins to help keep chronic conditions in check and improve the overall quality of care. MazikCare Data Fusion provides data interoperability for Microsoft Dynamics 365 with existing solutions, allowing healthcare providers to synchronize relevant clinical and financial data between systems. MazikCare Data Fusion unifies disparate data sources into a single source of truth, intelligently powers business decisions, and boosts staff satisfaction.



Activation Measures

Power patient activation measures to improve value-based care initiatives and payment reform efforts. Provide individualized care recommendations for patients based on personal behaviors, medical histories, lifestyle, and other demographic factors - allowing you to activate targeted treatment plans that keep populations healthy for longer.



LACE Prediction

Better predict and prevent unwanted outcomes among your patient populations. Our intelligent system uses the LACE index (Length of stay, Acuity of admission, Comorbidity, and Emergency department utilization) to forecast the risk of death or unplanned readmission among your medical and surgical patients. Its predictive tools help trigger early interventions and prevent high-cost emergency episodes of care for greater quality outcomes.



EMR Data Connector

Transforms EMR data into actionable records with optimized data transfer. By integrating data from EMR and health technology solutions, providers get seamless data integration from multiple sources and have the information and tools to better manage their practice and records and improve the patient experience.



Unify your healthcare data to reduce risk, improve efficiencies,
and provide a superior patient and staff experience.

Provider Benefits

- Improve efficiency across the healthcare system and medical services
- Reduce risk and ensure compliance
- Boost productivity and connectivity amongst care teams
- Enable data exchange between health departments and care providers
- Optimize inventory management and reduce supply chain disruptions
- Reduce cost of care and administrative services
- Enable better decision making with greater access to data and information







Patient Benefits

- Safeguard patient data and records
- Boost data security and consistency across devices, locations, and providers
- Improve quality of care and health outcomes
- Get consistent care plan protocols from daily habits, activities, and reminders
- Empower patient autonomy and engagement
- Reduce medical errors with ease of access to data and key information

**With MazikCare Data Fusion,
healthcare organizations can:**

- Quickly pull patient and appointment data from the EMR/EHR of record into Dynamics 365
- Eliminate manual and duplicate data to create a single, unified source of truth
- Run fully secured, HIPAA and FIHR compliant workflows in Dynamics 365 using EMR data
- Empower seamless care team collaboration by allowing users from different locations within a single system to share data through Dynamics 365
- Boost patient satisfaction and loyalty with up-to-date records available from anywhere

Made for:

-  **Hospitals and Providers**
-  **Home Healthcare Organizations**
-  **Pharmacies**
-  **Medical Groups**
-  **Labs**
-  **Payers**
-  **Rehabilitation Facilities**

CUSTOMERS



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Attract providers with robust marketing targeted by specialties, patient volumes by CPT codes, payer mixes, and more

Engage physicians through streamlined provider onboarding and relationship insights in unified provider profiles

Increase patient appointments with digital referrals and automated service scheduling workflow

Made for:

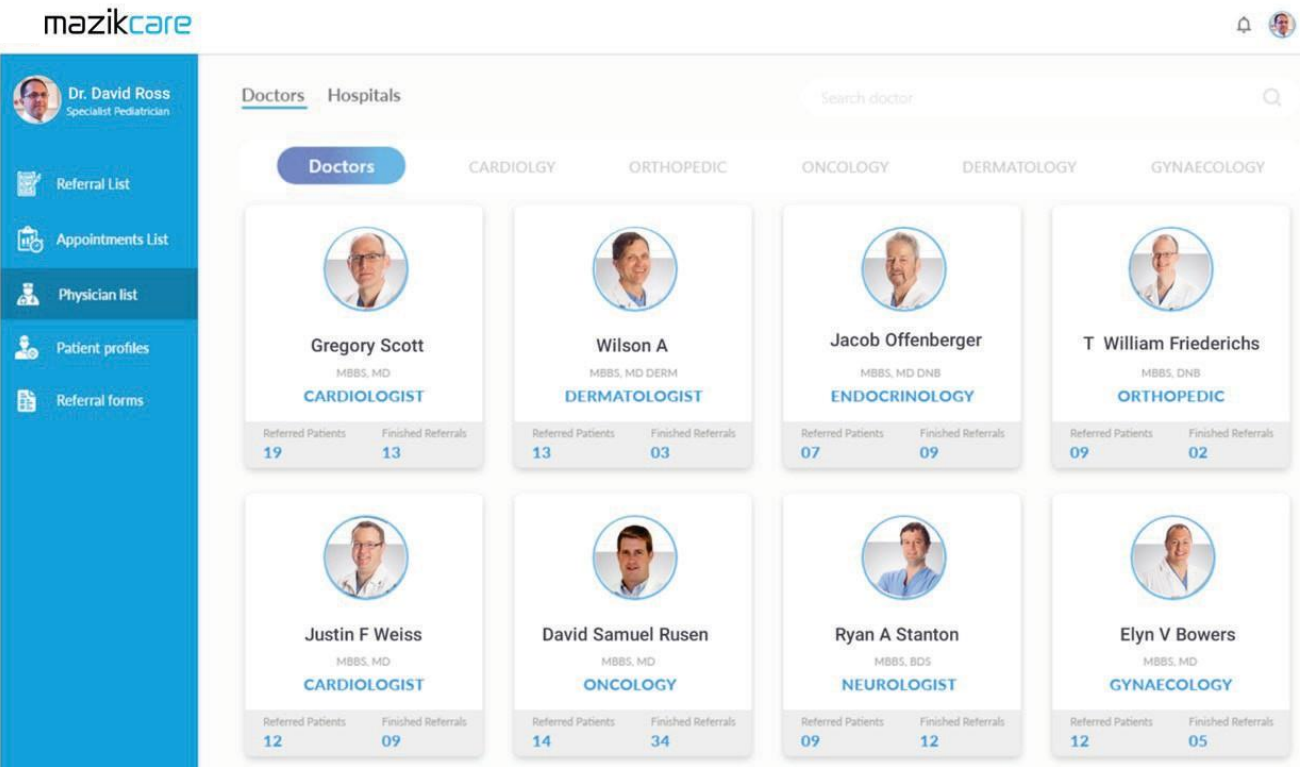
-  Hospitals and Providers
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-  Rehabilitation Facilities

Healthcare Organizations Benefits

- Establish an intuitive and interconnected referral network
- Increase patient and physician retention
- Support healthcare marketing and recruitment efforts
- Improve provider efficiency, services, and data management
- Boost communication with an easy-to-use directory
- Increase patient engagement and visit volumes with automated reminders

Patient Benefits

- Create strong employer-organization connections
- Ensure patient visits match provider specialties
- Streamline onboarding and better connect internal resources
- Utilize data visualization and insights to optimize visits
- Identify efficiencies to save time and resources
- Boost patient care and health outcomes with streamlined workflows



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Mazik Global Knows Healthcare

Through our deep expertise in the healthcare and life sciences industry and our MazikCare cloud platform, we offer an unparalleled ability to drive digital transformation for organizations in healthcare.

-  Hospitals and Providers
-  Home Healthcare Organizations
-  Pharmacies
-  Medical Groups
-  Labs
-  Payers
-  Rehabilitation Facilities

We Help Healthcare Organizations of All Shapes and Sizes Deliver on the Promise of the Quadruple Aim.



"Bupa has always been a very customer focused organization and wants to remain that way. It's important for us to create patient satisfaction and loyalty through effective communication and world class patient services. MazikCare is helping us to exactly do that."

Samuel Alejaga, Sr. IT Director, Bupa Healthcare

"Implementing the MazikCare Procurement solution to improve our procurement and inventory systems helps support our mission by freeing up precious time for the clinical staff to focus on patient care. We have been especially impressed through this implementation with the level of training MazikGlobal has provided for our staff."

Tim Snowball, Procurement Director for El Rio Health

"At Pinnacle, the choice was clear: We could either piecemeal various systems and hope that they would all work together, or we could deploy the full suite of Microsoft and Mazik solutions and know that they would. We are confident in MazikCare for the life of our hospital."

Haroon Ansari, Chief Executive Officer, Pinnacle Hospital

We are MazikGlobal.

MazikGlobal is on a mission to generate transformational impact that drives immense value for customers through our cloud and payments solutions, and as a premier, global Microsoft partner.

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Harnessing the power of the entire Microsoft Cloud

With nearly three decades of experience within the Microsoft ecosystem, our leadership team has foundational relationships rooted in mutual trust, respect, and a shared vision for delivering long-term success that drives everlasting value for our customers across:

-  Finance & Accounting
-  Sales & Marketing
-  IT
-  HR
-  Operations

We have a proven track record and deep expertise across all three Microsoft Cloud platforms: Microsoft Azure, Microsoft 365, and Microsoft Dynamics. With an unparalleled understanding of the entire Microsoft ecosystem, we promise to leverage our time-tested, architected, and validated methodologies to help harness its full potential in support of your organization's unique cloud journey.

With 12 advanced specializations and 16 gold competencies, MazikGlobal is in the
TOP 0.01% OF MICROSOFT PARTNERS

You envision the future of your business. We take you there.

Our team is waiting to get you started | info@mazikglobal.com



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